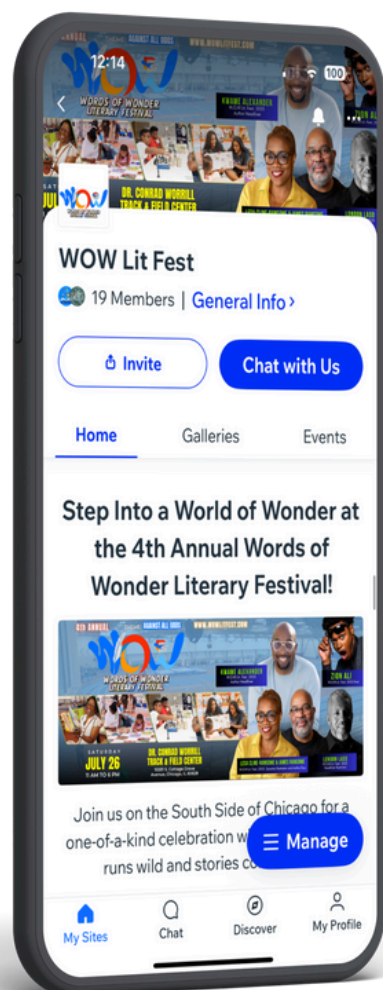


HAVING TROUBLE DOWNLOADING OR JOINING THE WOW LIT FEST APP?



Here's what you're going to do:



FOR EXISTING SPACES BY WIX APP USERS:

Make sure you are using the latest version of the Spaces by Wix app. You can update the app by going to the Apple App Store (for iPhone) or Google Play (for Android) and searching for "Spaces by Wix app."

If you are already using the latest version and still having issues, please try these:

1. Log out of the Spaces app and log back in.
2. Restart your mobile device.

FOR NEW USERS:

1. Ensure your device is compatible with the Spaces by Wix app.
2. Make sure you have a stable internet connection.
3. Sometimes, issues can arise from the app store itself. You can try restarting your device and then attempting to download the app again.
4. Clear App Store Cache: For Android: Go to Settings > Apps > Google Play Store > Storage > Clear Cache. - For iPhone: There's no direct way to clear the cache, but restarting the device can help.
5. Ensure you have enough storage space on your device to download and install the app.

These steps can often resolve common issues. Send us a message if the problem persists.